



## Writing good/bad reviews and add ratings of places



## complaint / bad review

poor standard of service | slow service
rather rude | impolite staff
uncomfortable atmosphere
the food is of very poor | low quality
food delays | waiting times | waiting periods
bad cost-benefit-ratio | price-performance-ratio
dirty | messy restroom | toilet

...

## compliment / good review

excellent standard of service | quick service
nice | friendly | polite staff
comfortable atmosphere
the food is of excellent | high quality
no food delays | no waiting times | no waiting periods
attractive | excellent cost-benefit-ratio | price-performance-ratio
clean restroom | toilet

...