

Have you ever?

Have you ever...

... worn a kilt?	... eaten „haggis“?	... played „Wikingerschach“?
... heard the sound of a bagpipe?	... slept in a B&B?	... seen a sheep dog in action?
... seen Highland cattle?	... been to Scotland?	... seen a watersnake?

Yes, I have!

No, I haven't.



Mediation

You and your grandma are at the tourist information centre in Inverness.
Help your grandma to understand the woman in the tourist office.



Good morning. How can I help you?	
Good morning. Are there any events here in Inverness in the near future?	
Yes sure. There are Highland Games in Inverness on May 8th at 9 AM.	Gibt es in nächster Zeit eine Veranstaltung in Inverness?
What does „Highland Games “ mean?	Am 08. Mai finden in Inverness „Highland Games“ statt. Sie beginnen um 9 Uhr.
Highland games are sporting competitions, like „caber toss“ or „hammer-throw“	
Are there only sporting competitions?	Was sind Highland Games denn?
Oh no, there are also pipe bands, highland dancers or sheep dog demonstrations	Highland Games sind sportliche Wettkämpfe, wie Baumstamm- oder Hammerwerfen.
Is there anything to do for smaller children?	
Yes, there are children's games like „tossing the wellie“ and „running“.	Gibt es nur sportliche Wettkämpfe?
But what if it rains?	Nein - es gibt auch Dudelsackbands, Highland-Tänzer und Hütehund-Vorführungen.
The Highland Games take place even on rainy days.	
Thank you very much and good bye.	Sind die Highland Games auch was für Deine kleine Schwester?
Take this flyer for further information. Good bye!	



Wortspeicher

events=Veranstaltung; disciplines=Disziplinen; competitions=Wettkämpfe; demonstration=Vorführung; sheep dog=Hütehund; caber=Baumstamm; tossing=werfen; wellie=Gummistiefel

Mediation (i)

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Good morning. How can I help you?	
Good morning. ... any events here in Inverness in the near future?	Gibt es in nächster Zeit eine Veranstaltung in Inverness?
Yes sure. There are Highland Games in Inverness on May 8th at 9 AM.	Am 08. Mai ...
... „Highland Games “ mean?	Was sind Highland Games denn?
Highland games are sporting competitions, like „caber toss“ or „hammerthrow“.	Highland Games sind ...
... only sporting competitions?	Gibt es nur sportliche Wettkämpfe?
Oh no, there are also pipe bands, highland dancers or sheep dog demonstrations.	Nein - es gibt auch ...
... anything to do for smaller children?	Sind die Highland Games auch was für Deine kleine Schwester?
Yes, there are children's games like „tossing the wellie“ and „running“.	Es gibt Kinder-Programm ...
... it rains?	Aber was ist wenn es regnet?
	Sie finden ...
	Bedanke und verabschiede dich.

Fill in:

What does ...

Is there ...

Are there ...

Are there ...

What if ...

Thank you ...



Wortspeicher

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Mediation (g)

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Good morning. Are there ...	Am 08. Mai ...
Yes sure. There are Highland Games in Inverness on May 8th at 9 AM.	Was sind Highland Games denn?
What does ...	Highland Games ...
Highland games are sporting competitions, like „caber toss“ or „hammerthrow“.	Gibt es nur sportliche Wettkämpfe?
Are there ...	Nein - es gibt auch ...
Oh no, there are also pipe bands, highland dancers or sheep dog demonstrations.	Sind die Highland Games auch was für Deine kleine Schwester?
Is there ...	Es gibt ...
Yes, there are children's games like „tossing the wellie“ and „running“.	Aber was ist wenn es regnet?
But what ...	Sie finden ...
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Wortspeicher

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Mediation (m)

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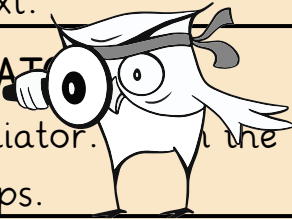
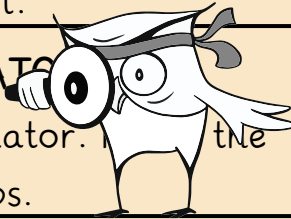
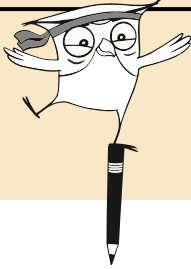
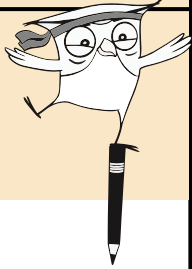
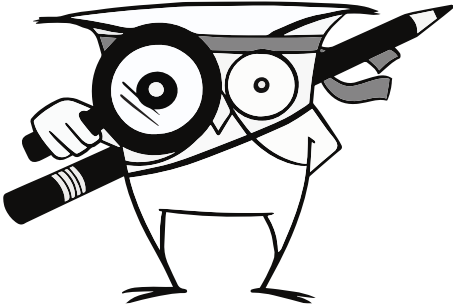
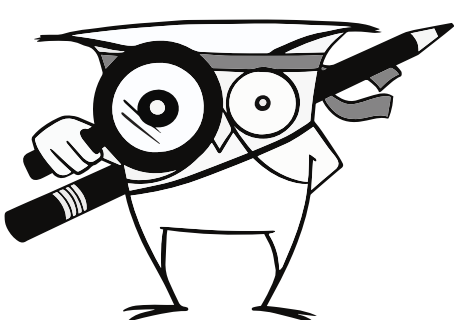


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Yes, there are children's games like „tossing the wellie“ and „running“.	
	Aber was ist wenn es regnet?
The Highland Games take place even on rainy days.	
	Bedanke und verabschiede dich.
Take this flyer for further information. Good bye!	



Wortspeicher

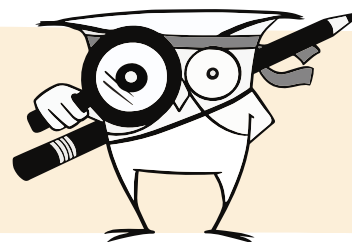
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GRANNY Your are the granny. Read your text.	GRANNY Your are the granny. Read your text.
MEDIATOR You are the mediator. Fill the gaps. 	MEDIATOR You are the mediator. Fill the gaps. 
TOURIST ASSISTANT You are the tourist assistant. Read your text.	TOURIST ASSISTANT You are the tourist assistant. Read your text.
OBSERVER 	OBSERVER 
	
	

Observer Sheet

You are the observer.

1. Listen carefully to the mediator.
2. Give feedback to the mediator.



Name of the mediator: _____

Tick the column.			
You stayed in your role.			
You used body language and your voice.			
You gave all the important Information			
You asked questions and gave informations.			
You paraphrased unknown words			
You used polite forms.			
You mediated successfull			

Next time you could improve:

I liked:
